

WEIGHTS AND MEASURES OFFICE

Reference : WMO-110624-01
Date : June 2024
To : Prepacked Frozen Seafood Suppliers, Distributors, Packers, Manufacturers
Subject : Accurate Quantity Declaration for Prepacked Frozen Seafood

This circular is to remind suppliers, distributors, packers, and manufacturers of pre-packaged frozen seafood on the need to ensure accurate quantity of pre-packaged goods as required under the Weights and Measures Act.

2 Businesses that transact goods sold by weight or measure must ensure the quantity delivered to the buyer is not less than indicated.

3 WMO conducts regular surveillance on net content of pre-packaged goods to detect short-weight pre-packaged goods (i.e. goods with actual quantity less than the declared quantity).

Surveillance of pre-packaged frozen seafood

4 Between 2020 to 2024, close to 200 frozen glazed seafood products such as scallops, prawns, etc. were checked and 64% were found to be short-weight. Of which, the maximum short detected was over 30% of the declared net weight.

5 It is an offence to supply pre-packaged goods with quantities less than the quantity stated on the package or label. Any person found guilty is liable on conviction to a fine not exceeding \$2,000.

6 Appropriate punitive actions including fines and warnings were issued to these errant suppliers. Rectifications to the affected products were also made accordingly.

Declared net content of frozen food shall exclude the weight of the glaze¹

7 WMO sternly reminds suppliers to ensure the correct indication of the net contents of frozen food, which must not include the weight of the glaze.

8 Businesses are also encouraged to establish a system of controls or measures on imported and manufactured goods to ensure the quantity is not less than indicated. This includes, but is not limited to, setting up of effective sampling, checking, and testing plans, or using only appropriate equipment.

9 For further enquiries, please contact WMO at 6898 1800, email to weightsandmeasures@enterprisesg.gov.sg.

Issued by:

The Weights and Measures Office

This is a computer-generated circular and no signature is required.

¹ The application of a protective layer of ice formed at the surface of a frozen product by spraying it with, or dipping it into, clean water.
