

# WEIGHTS AND MEASURES OFFICE

Reference : WMO-050423  
Date : 5 April 2023  
To : Suppliers, Distributors, Packers, Manufacturers of Pre-packaged Goods  
Subject : Accurate Quantity Declaration for Pre-packaged Goods

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The Weights and Measures Office (WMO) administers the Weights and Measures Act (the Act), regulating weighing & measuring instruments and the units of measurements used for trade, as well as the quantity stated on pre-packaged goods<sup>1</sup>.

2 The WMO conducts regular surveillance on the net content of pre-packaged goods to detect short-weight pre-packaged goods (i.e. goods with actual quantity less than the declared quantity).

3 Surveillances were conducted between November 2022 to February 2023 on food products such as Chinese dried goods, convenience food, instant beverages, processed meat and cheese, and fresh fruits and vegetables. Of the over 300 pre-packaged goods samples inspected, more than 20% were found with net content less than the declared quantity.

4 WMO has taken appropriate punitive actions against suppliers of packages found with short weight. Errant suppliers are required to make the necessary rectifications to avoid further non-compliance.

## Pre-packaged Goods Requirements

5 Businesses that transact goods sold by weight or measure must ensure that the net quantity delivered to the buyer is not less than indicated. Under the Act, all statements as to the weight of any goods (as may be labelled) is deemed, unless otherwise expressed, to be a representation as to the net weight of the goods.

6 It is an offence to supply pre-packaged goods with quantities less than the quantity stated on the package or label. Any person found guilty is liable on conviction to a fine not exceeding \$2,000.

7 Businesses are encouraged to establish a system of controls or measures to ensure the **net** quantity supplied is not less than indicated. This includes, but is not limited to, setting up of effective sampling, checking, and testing plans, or using only appropriate equipment.

8 For further enquiries, please contact the WMO at 6898 1800, email to [weightsandmeasures@enterprisesg.gov.sg](mailto:weightsandmeasures@enterprisesg.gov.sg) or visit our website by scanning the QR code below.



<https://www.weightsandmeasures.gov.sg/>

Issued by:  
The Weights and Measures Office

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<sup>1</sup> Made up in advance for retail sale, in which the quantity of the product has a predetermined value, enclosed in a packing material where the actual quantity cannot be altered without opening or modifying the packing material.

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*This is a computer-generated circular and no signature is required.*