

Reference : WMO-140526-08  
Date : 14 May 2026  
To : Suppliers, Distributors, Packers, Manufacturers of Pre-packaged Goods  
Subject : Accurate Weight Declaration Requirements for Pre-packaged Goods

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1 The Weights and Measures Office (“**WMO**”) reminds all suppliers, distributors, packers, and manufacturers of their obligation to accurately declare net quantities on pre-packaged goods.

### **Key requirements for compliance**

2 Under the Weights and Measures Act, net quantity declarations must reflect the actual product weight, excluding all packaging materials such as plastic wrappers and labels, absorbent pads and excess water, etc. For frozen food products, suppliers must ensure net weight calculations do not include ice glaze<sup>1</sup> weight, a critical requirement that protects consumers from receiving less product than advertised.

3 The WMO conducts regular market surveillance to verify net content accuracy across pre-packaged goods. Products found with actual quantities below declared amounts constitute infringements, and infringing persons can face fines of up to \$2,000.

### **2025 surveillance findings and lessons**

4 The WMO’s 2025 market surveillance found that several frozen seafood packages had net weight discrepancies. The packages showed higher weights on labels than the actual seafood inside. The following three main issues were identified:

- a. Suppliers mistakenly included the weight of ice glaze in their net weight calculations, even though only the seafood should be counted;
- b. Suppliers were unaware that labels must show net weight (product only) rather than total package weight; or
- c. Suppliers lacked proper checking systems to catch these errors before products reached consumers.

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<sup>1</sup> The application of a protective layer of ice formed at the surface of a frozen product by spraying it with, or dipping it into, clean water.

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5 These findings led to corrective actions and enforcement measures for affected suppliers. The issues demonstrate why strong quality control systems are essential throughout the supply chain.

### **Enhanced surveillance program for 2026**

6 This year's surveillance will expand beyond frozen seafood to cover a broader range of food staples, including both imported and locally packaged products. This comprehensive approach ensures consistent compliance across Singapore's food supply chain so as to protect Singapore consumers in getting what they paid for. Suppliers are advised to ensure that their current weight declaration practices to ensure compliance.

### **Industry best practices**

7 The WMO strongly encourages suppliers and intermediaries to establish systematic quality controls for all products. Effective compliance programs should include regular sampling protocols, thorough checking procedures, comprehensive testing plans, and calibrated weighing equipment. For compliance guidance and enquiries, contact the WMO at [go.gov.sg/contactwmo](https://go.gov.sg/contactwmo) or visit [www.weightsandmeasures.gov.sg](https://www.weightsandmeasures.gov.sg)

Issued by:

The Weights and Measures Office

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